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| SERIAL NUMBER 09/375,867 REISSUE | FILING DATE 08/17/99 | CLASS 395 706 | GROUP ART. UNIT 2760 2786 2122 | ATTORNEY DOCKET NO. ASTRP.235RC2 |
|--|-------------------------|---------------------|---|-------------------------------------|

APPLICANT
CHARLES D. LANIER, GRAPEVINE, TX; RICHARD J. WOLF, CROWLEY, TX; LETICIA VILLEGAS, PHOENIX, AZ.

CONTINUING DOMESTIC DATA***

VERIFIED THIS APPLN IS A RE OF 07/562,046 08/02/90 PAT 5,103,498
AND A CON OF 08/724,947 10/02/96 (pending)
MP

371 (NAT'L STAGE) DATA***

VERIFIED

N/A

FOREIGN APPLICATIONS***

VERIFIED

N/A

IF REQUIRED, FOREIGN FILING LICENSE GRANTED 09/30/99

| | | | | | |
|---|---|------------------------|----------------------|--------------------|--------------------------|
| Foreign Priority claimed 35 USC 119 (a-d) conditions met | <input type="checkbox"/> yes <input checked="" type="checkbox"/> no <input type="checkbox"/> yes <input checked="" type="checkbox"/> no <input type="checkbox"/> Met after Allowance | STATE OR COUNTRY TX | SHEETS DRAWING 14 | TOTAL CLAIMS 81 | INDEPENDENT CLAIMS 10 |
| Verified and Acknowledged <u>MP</u> | Examiner's Initials _____ Initials _____ | | | | |

ADDRESS

SEE CUSTOMER NUMBER: 020995

TITLE

INTELLIGENT HELP SYSTEM

| | | |
|--------------------------------|---|---|
| FILING FEE RECEIVED \$2,236 | FEES: Authority has been given in Paper No. _____ to charge/credit DEPOSIT ACCOUNT NO. _____ for the following: | <input type="checkbox"/> All Fees <input type="checkbox"/> 1.16 Fees (Filing) <input type="checkbox"/> 1.17 Fees (Processing Ext. of time) <input type="checkbox"/> 1.18 Fees (Issue) <input type="checkbox"/> Other _____ <input type="checkbox"/> Credit |
|--------------------------------|---|---|